



Pinnacle Quality Insight
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To whom it may concern,

Over the course of the last twelve months, Pinnacle Quality Insight, a nationally recognized customer satisfaction firm, has interviewed the customers of Clermont Park regarding their satisfaction levels.

Customers were asked to evaluate several aspects of their received services. From the results of these interviews, Pinnacle has determined that Clermont Park has qualified as **Best In Class** for the following service area:

Dignity and Respect

The Best In Class rating was determined by comparing Clermont Park in each service area to similar care providers across the country.

Pinnacle congratulates the staff of Clermont Park for achieving excellence in care.

Stan Magleby
CEO
Pinnacle Quality Insight

PINNACLE QUALITY INSIGHT

2010

Pinnacle Quality Insight
certifies that

CLERMONT PARK


is committed to maintaining high levels of
customer satisfaction and has achieved a

BEST IN CLASS

rating in:

DIGNITY AND RESPECT




Stan Magleby, Pinnacle Quality Insight

